

SISTEM INFORMASI PENGELOLAAN DAN PENDATAAN PAJAK AIR PERMUKAAN (Studi Kasus: Dinas Pendapatan Daerah Provinsi Riau)

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ABSTRAK

Dinas Pendapatan Daerah Provinsi Riau (Dispenda) memiliki aktivitas sebagai pengelola pajak daerah, pendataan wajib pajak, dan pengawas pajak daerah yang terletak di jalan Sudirman Pekanbaru. Dalam proses pelaksanaannya, Dispenda mendapat permasalahan disektor pajak air permukaan, Dispenda dan Unit Pelaksana Teknis atau Unit Pelayanan (UPT/UP) masih menghitung secara manual pajak yang telah dibayar oleh wajib pajak, UPT/UP tidak tepat waktu dalam melaporkan laporan pajak daerah masing-masing. Penelitian ini bertujuan untuk membangun sistem informasi pengelolaan dan pendataan pajak air permukaan agar mempermudah Dispenda dan tiap UPT/UP di tiap daerah yang ada di Provinsi Riau. Pengembangan sistem informasi telah dilakukan menggunakan metode *waterfall*, analisa dan perancangan sistem menggunakan *Object Oriented Analysis and Design* (OOAD), *Unified Modeling Language* (UML) dan pengujian sistem menggunakan *blackbox testing*. Hasil dari penelitian ini yaitu sistem informasi pengelolaan dan pendataan pajak air permukaan yang diharapkan dapat mempermudah Dispenda maupun UPT/UP dalam mengelola dan mendata tiap wajib pajak perorangan atau perusahaan. Hasil sistem menggunakan *blackbox testing* berjalan baik dan sesuai dengan kebutuhan.

Kata Kunci: *blackbox*, Dispenda, OOAD, pajak air permukaan, *waterfall*.

**INFORMATION SYSTEMS MANAGEMENT AND LOGGING
TAXES FOR SURFACE WATER
(Case Study: Regional Revenue Office Of Riau Province)**

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ABSTRACT

Department of Revenue of the regional province of Riau (Dispenda) activity as manager tax areas, logging taxpayers, and tax areas supervisory located in Pekanbaru Sudirman Street. In the process of its implementation, the Dispenda got the tax sector of surface water problems, Dispenda and Implementing technical or Service Unit (UPT/UP) still manually calculate the tax that has been paid for by the taxpayer, UPT/UP not punctual report report on tax areas respectively. This research aims to build information systems management and logging taxes in order to facilitate surface water Dispenda and each UPT/UP in each region that are in Riau Province. The development of information systems has been carried out using the method of waterfall, the analysis and design of system using Object Oriented Analysis and Design (OOAD), Unified Modeling Language (UML) and testing system using blackbox testing. The results of this research is that information systems management and logging taxes expected surface water can ease Dispenda or UPT/UP to manage and record every individual or corporate taxpayer. The results of the system using the blackbox testing went well and in accordance with their needs.

Keywords: blackbox, Dispenda, OOAD, surface water tax, waterfall.